

Our Ref: COR/11/71180

Con Patista
Trotters JV Bus Solutions
PO Box 695
OCEAN GROVE VIC 3226

Dear Mr Patista,

July rail closure

I would like to take this opportunity to thank you and your dedicated staff for your outstanding support in making the July rail closure a success. The work that Trotters Coaches has done has contributed immensely to this.

The preparatory works to realign the Sydenham line tracks between Tottenham and Sunshine railway stations are now complete, with the Sydenham, Ballarat and Bendigo lines reopened as scheduled on Monday 18 July. Works by Metro Trains Melbourne, V/Line and the Sunbury Electrification project have also been successfully completed.

Although there has been disruption and extended travel times for some stakeholders, the feedback we have received about the closure has been very positive. This is a great endorsement of all of our efforts and the excellent collaboration between all of the organisations involved.

I thank those in particular who have worked directly with affected commuters to keep them informed about the disruption and assist them along their journey. Your patience and willingness to help has set a great example and is very much appreciated.

We will, of course, be reflecting on the operation and the lessons learned over the past two weeks. I encourage you to contact either myself on 8688 0240 or Daniel Cullen, Project Manager - Early Works, on 8688 0229 or email rrl@transport.vic.gov.au with any feedback that might assist us in achieving an even better result in the future. Please find attached a newsletter about the July rail closure for your information.

Yours sincerely



Adam Maguire
Construction Manager
Regional Rail Link Authority

22 / 07 / 2011