



7 April, 2006

Mr Con Patista
General Manager
Coaches R Us Pty Ltd t/a Trotters Coaches
PO Box 695
Ocean Grove Vic 3226

Re: Games Family Transport

Dear Con

The Commonwealth Games Family Transport task has recently been completed with praiseworthy reviews from the Age [Tuesday, March 28, 2006] and from our counterparts in M2006.

Joint Venture Partners, Dominic Sita and Ross Walker, together with the Project Management Team are wishing to express our gratitude to your company for the high level of co-operation displayed [especially in relation to late rosters and extra vehicles], the high standard of professionalism of your bus drivers and the overwhelming support that we have experienced from bus operators who have worked tirelessly behind the scenes to make the Games Family Transport a great success.

Sita could not have achieved this outcome alone. It is a team effort and we are very appreciative of the people we have had to work with, especially when the chips were down and we had to deliver such events as the Opening and Closing Ceremonies, or the Marathon. The team effort was outstanding!

Once again, I request that you congratulate your drivers for a job well done, they have heavily contributed to the success of the Games Family Transport and done proud the City of Melbourne.

We have enjoyed the experience of working with you and would thoroughly recommend you to prospective clients seeking a quality charter operation.

Should future events arise that require partnering with fellow bus operators, Sita would welcome the opportunity to work with you.

Yours sincerely

A handwritten signature in black ink, appearing to be "D Sita".

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Dominic Sita
JV Partner & Managing Director
Sita Coaches Pty Ltd

Yours sincerely

A handwritten signature in black ink, appearing to be "Ross Walker".

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Ross Walker
JV Partner & Managing Director
Roscar Management Consulting Pty Ltd